

FASHA SANDHA

by Milyunir

WWW.MILYUNIR.COM

FASHA SANDHA BY MILYUNIR
MILYUNIR GLOBAL SDN BHD

NO. 14, KAWASAN E, JALAN 4/56, AMPANG ULU KELANG, 54200 KUALA LUMPUR
TEL. : 03 - 4162 7306 WEBSITE : WWW.MILYUNIR.COM

REPAIR & EXCHANGE POLICY

Online Customer

1. Return the item(s) to us in its original condition and packaging within 30 days of the email confirming shipment.
2. Your request will be review within 14 working days of its receipt.
3. Reason such as "I changed my mind", "I don't want it anymore", "The colour is different from the website", will not be considered as valid grounds for repair/exchange.
4. All returned item(s) are subject to quality control inspection and approval. We reserve the right to refuse any refund/repair/exchange requests based on our own evaluation and at our sole discretion.
5. Sale and discounted item(s) are not eligible for exchange.
6. Item(s) must be unworn, unwashed and in the exact condition when purchased.
7. Only purchase made at our HQ is eligible for repair or exchange.
8. It is your responsibility to ensure the item(s) reaches us. We strongly suggest that you send your parcel using registered mail with a tracking number so you can track your parcel. Shipping cost of returning the item(s) are not refundable and will be borne by you.

Boutique Customer

1. Return the item(s) to us in its original condition and packaging within 7 days of the receipt date.
2. Reason such as "I changed my mind", "I don't want it anymore" will not be considered as valid grounds for exchange.
3. All returned item(s) are subject to quality control inspection and approval. We reserve the right to refuse any refund/repair/exchange requests based on our own evaluation and at our sole discretion.
4. Sale and discounted item(s) are not eligible for repair or exchange.
5. Only purchase made at our HQ is eligible for repair or exchange.
6. Item(s) must be unworn, unwashed and in the exact condition when purchased.
7. Once returned request approved, you can exchange for another SIZE or COLOUR, as long as it is the same design.

We reserve the rights to make amendments to this policy without prior notice. Please call us if you have any queries about repair or exchange. We will be happy to attend you.

Kindly sign below and return the item to us at MILYUNIR GLOBAL SDN BHD,
NO. 14, KAWASAN E, JALAN 4/56, AMPANG ULU KELANG, 54200 KUALA LUMPUR

Checklist

- Signed Repair & Exchange Policy
- Completed Repair & Exchange Form
- Original receipt
- Item in original condition & packaging

Signature;

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Name:

I/C:

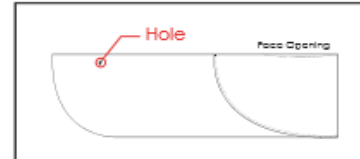
PLEASE COMPLETE THIS FORM

Name : _____	Phone No : _____
Address : _____	Order ID/Receipt No : _____
_____	(If you have receipt please attach in this form)
Email : _____	

REPAIR & EXCHANGE POLICY

1. Please draw and locate the defective area of item. Example : hole/loose thread/untidy stitching.
2. Please state name of the item. Example : Shasya Habib Luxe.

Example :



3. Please state a reason(s) for exchange/refund?

Reason : _____

FIT <input type="checkbox"/> Too Small <input type="checkbox"/> Too Big <input type="checkbox"/> Too Narrow <input type="checkbox"/> Too Wide <input type="checkbox"/> Too Long <input type="checkbox"/> Too Short	QUALITY <input type="checkbox"/> Damaged/Defective <input type="checkbox"/> Missing Parts/hardware <input type="checkbox"/> Photo mismatch <input type="checkbox"/> Poor quality <input type="checkbox"/> Comfort not as expected	SERVICE <input type="checkbox"/> Not as expected <input type="checkbox"/> Arrived too late <input type="checkbox"/> Wrong item arrive	OTHER <input type="checkbox"/> Not as expected <input type="checkbox"/> Arrived too late <input type="checkbox"/> Wrong item arrived
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4. How would you like us to handle your return/exchanges?

- Exchange item : _____
 Gift Card
 Refund original payment

5. Return Option.

- Self pick up at HQ
 By POSLAJU
- Address : _____
- _____
- _____

6. Refund Information.

Account Number : _____

Account Holder Name : _____

Bank : _____